

Honored for Excellence: Facilities Services Earns National Awards at APPA 2016

UT Austin Facilities Services gained national recognition at the 2016 APPA Annual Conference in Nashville, TN, at the association's awards banquet on July 12.

Custodial Services earned a 2016 APPA Effective and Innovative Practices Award for "Implementing an Interactive Campus-Wide Office Cleaning Schedule," submitted by Manager Andrew Yanez. Read the [award-winning submittal \(PDF\)](#). Learn how Custodial Services developed a new, more efficient and sustainable cleaning schedule and made it available through a well-received online interface specifically for clients.

The Effective & Innovative Practices Award recognizes programs and processes that enhance service delivery, lower costs, increase productivity, improve customer service, generate revenue, or otherwise benefit the educational institution. Entries must describe either a new program or significant restructuring of an existing program or process. Custodial Services' winning entry will receive special recognition on both APPA's website and in APPA's *Facilities Manager* magazine.



(From left) Dean Hansen, director of Facilities Services (FS); Markus Hogue, FS irrigation program coordinator; Andrew Yanez, FS Custodial Services manager; and Juan Ontiveros, associate vice president for Utilities, Energy and Facilities Management, at APPA 2016 Awards banquet

Markus Hogue, Facilities Services' irrigation program coordinator, received the 2016 APPA Unsung Hero Award. Nominations for this award are submitted annually by regional presidents to recognize worthy individuals whose work for their region, chapter, and/or the profession has not been recognized to date and who are worthy of receiving an award from the president of International APPA. In addition to being recognized as "unsung heroes" during the Awards Ceremony at the APPA annual conference, winners are further recognized at their

regional or state conference the following fall. Markus has served as the CAPP information services chair since 2013. He manages the CAPP web site and listserv, co-chairs the Informatics Workgroup for APPA,

is an active member of the APPA/CAPPA Emerging Professionals, and has presented at each APPA conference since 2012. He also attended the APPA Thought Leaders Symposium in 2015.

APPA states that the 2016 APPA Individual and Institutional Award winners “have made contributions that exemplify the highest standards of excellence at our member institutions. They embody the core values of serving APPA, its member institutions, and individuals committed to the facilities profession—in all its forms and functions.”



APPA Board members present the award check to (from left) Juan Ontiveros, Andy Yanez, and Dean Hansen at the APPA awards banquet. The award money will be used for employee recognition events.